BANGALORE DEVELOPMENT AUTHORITY

INVITATION FOR REQUEST FOR PROPOSAL (RFP)

FOR

"Selection of IT Consultancy Service for design and development of a post-event platform to enhance the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA)"

First Electronic Document (Technical Proposal)

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DISCLAIMER

The information contained in this Tender Document or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the BDA or any of their employees or advisors, is provided to The Bidder(s) on the terms and conditions set out in this Tender Document and such other terms and conditions subject to which such information is provided.

This Tender document is not a Contract and is neither an offer nor an invitation by the BDA to the prospective Bidders or any other person. The purpose of this Tender Document is to provide interested parties with information that may be useful to them in preparing their technical proposals and financial offers pursuant to this Tender Document (the "**Proposal**"). This Tender Document includes statements, which reflect various assumptions and assessments arrived at by the BDA in relation to the Assignment. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This Tender Document may not be appropriate for all people, and it is not possible for the BDA, its employees or advisors to consider the investment objectives, financial situation and needs of each party who reads or uses this Tender Document. The assumptions, assessments, statements and information contained in this Tender Document may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this Tender Document and obtain independent advice from appropriate sources.

Information provided in this Tender Document to the Bidder(s) is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The BDA accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The BDA, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder or Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this Tender Document or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the Tender Document and any assessment, assumption, statement or information contained therein or deemed to form part of this Tender Document or arising in any way in this Bid Stage.

The BDA also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this Tender Document. The BDA may in its absolute discretion, but without being under any

obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this Tender Document.

The issue of this Tender Document does not imply that the BDA is bound to select a Service Provider or to appoint the Selected Service Provider or Service Provider for the Event and the BDA reserves the right to reject all or any of the Bidders or Proposals without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the BDA, or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Bidder and the BDA shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Proposal, regardless of the conduct or outcome of the Bidding Process.

Contents of the Tender Document.

This Tender Document comprises the Disclaimer set forth hereinabove, the contents as listed below and will additionally include any Addenda issued.

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SECTION – 1: INTRODUCTION

1.1.
BACKGROUND

The Bangalore Development BDA (BDA) came into being with effect from 6th January 1976 under a separate Act of the State Legislature viz. the BDA Act 1976. This BDA combined in itself the Planning functions of the City Planning BDA and the developmental functions of the erstwhile CITB.

The Bangalore Development BDA came into existence in 1976 as a successor to the erstwhile City Improvement Trust Board. Development of Bangalore in a planned manner, creating quality infrastructure, provision of sites and services and catering to the housing needs of the underprivileged are the focus areas of the BDA.

Since inception, the BDA has allotted 76,000 sites to individuals for construction of residential dwellings. In addition, more than 800 civic amenity sites have been given for use by various public utilities, as also organisations, catering to the felt needs of the particular locality.

Currently BDA is transforming itself into a citizen centric organization providing services in an hassle free manner by digitizing its operations. As part of this exercise, BDA wants to develop a web-based Grievance Management portal which can manage all the grievances very effectively and efficiently. This enhances the transparency and clarity in the entire process and saves lot of time for both the citizens as well as to BDA.

1.2. Objective of this RFP

Version 1 of this platform enabled the citizen registration, participation and certificate flow for the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA), which achieved a Guinness World Record on 27 June 2026.

This document (Version 2) specifies the post-event enhancements: the platform now shifts from driving participation to proving stewardship — showing the public, week by week and in the open, how every sapling is being cared for, and holding the responsible NGO partners accountable while BDA monitors. This is Year 1 of the Bengaluru Urban Ecological Restoration Mission 2026–2030.

The enhanced platform will:

- Re-launch the enhanced Green Bengaluru By BDA public website around accountability and ongoing care
- Publish a weekly, per-site maintenance record with sapling-health tracking
- Run a public complaint → NGO escalation → resolution loop, in the open
- Manage NGO partners as first-class entities (MOU, assignment, replacement, blacklisting)
- Open a Community Engagement & Contribution platform — adopt a planting site, volunteer weekly, contribute native saplings / seeds / compost, mark a special day by planting, and book education tours (all in-kind, no financial transactions)
- Retain and extend the certificate portal — participation certificates plus new DCF-approved contribution, appreciation, planting and tour certificates
- Provide a role-based admin dashboard (Super Admin, Admin, Helpline, and a new DCF / Forest Division approval role) and an NGO dashboard

In view of this, Bangalore Development BDA (BDA), intends to engage an IT Consultancy for design and development of a post-event platform to enhance the “1.5 Million Native Plants Plantation Initiative” led by BDA. It is proposed to select IT Consultancy through transparent process by way of e-procurement mode through

https://kppp.karnataka.gov.in. The selected IT Consultancy shall be responsible for carrying out the Project till its completion.

1.3. Scope of Work

The scope of work includes end-to-end system delivery, covering:

The post-event release includes:

- Green Bengaluru by BDA Public Informational Website (redesigned, post-event)
- Maintenance Reporting System (weekly photos + sapling-condition data)
- Concern & Escalation System (with time-bound SLAs and performance reporting)
- NGO Management & NGO Dashboard
- Adopt a Planting Site (organisation adoption, online, NGO + DCF approved)
- **Community Engagement & Contribution Platform** — weekly volunteering; contribute native saplings, seeds and compost; mark the day by planting; education tours — sharing one engagement-request workflow
- Certificate Generation & Verification Portal — participation certificates (individual + organization) plus new DCF-approved contribution / appreciation / planting / tour certificates
- Admin Dashboard, re-tooled for post-event, with role-based access incl. the DCF / Forest Division role
- Mobile Application for site in-charges (weekly capture)

All features described herein are explicit and mandatory. The detailed scope of services is available in **Section 6** of this Tender Document

1.4. General Terms and Conditions

The statements and explanations contained in this Tender Document are intended to provide a proper understanding to the Bidders about the subject matter of this Tender Document and should not be construed or interpreted as limiting in any way or manner the scope of services and obligations of Bidder set forth in the Service Contract or the BDA's rights to amend, alter, change, supplement or clarify the scope of work, pursuant to this Tender Document or the terms thereof or herein contained.

The BDA shall receive Proposals pursuant to this Tender Document in accordance with the terms set forth in this Tender Document and other documents to be provided by the BDA pursuant to this Tender Document (collectively the "**Bidding/Proposal Documents**"), as modified, altered, amended, and clarified from time to time by the BDA, and all Proposals shall be prepared and submitted in accordance with such terms.

1.5. Eligibility Criteria

The Bidders eligibility to be established by the following parameters:

i) Bidder should be a Company registered under Companies Act, 1956 and subsequently Amended in India and in existence at least for past 5years or Partnership firm registered under Indian Partnership Act, 1932 and in existence at least for past 5 years or an LLP firm registered under Limited Liability Partnership Act, 2008 (Copy of registration certificates, GST & PAN certificate shall be submitted).

ii) The bidder must possess proven experience in the Design, development, and implementation of enterprise-level IT solutions and web applications, having successfully completed a minimum of three projects for central or State Government

Departments, Public Sector Undertakings (PSUs), Boards, or Corporations within Karnataka. Documentary evidence, such as Letters of Award (LOA), agreements, or contracts, should be provided to support these credentials.

iii) The bidder must have experience in a minimum of three turnkey projects, project management assignments, or IT projects undertaken for Central or State Government departments, Public Sector Undertakings (PSUs), Boards, or Corporations within the state of Karnataka.

iv) The bidder is required to hold a valid ISO 9001 Quality Management Certification issued by the accredited Certification Bodies (CBs), and a copy of the certificate must be provided.

v) The bidder is required to hold a valid ISO 27001 certification for Information Security Management System (ISMS) issued by accredited Certification Bodies (CBs). A copy of the relevant certificate, provided by an accredited CB, must be submitted with the bid.

vi) The bidder is required to possess a valid/appraisal Capability Maturity Model Integration (CMMI) Level 3 compliance certificate, issued by an accredited Certification Bodies (CBs).

vii) The bidder should have an average annual turnover of at least Rs. 1.00 crore during the last three financial years (FY 2022-23, 2023-24, and 2024-25) and must provide proof as specified in Annexure-2 of Appendix 1.

viii) The bidder shall have a positive net worth as on March 31, 2025, for each of the financial years 2022-23, 2023-24, and 2024-25. The bidder must submit a certificate from a Chartered Accountant, in the format provided in Annexure 2 of Appendix 1, as evidence of compliance with this requirement.

ix) The bidder shall possess a minimum of 25 (twenty-five) full-time IT professionals on its direct payroll, including but not limited to IT hardware engineers, network engineers, programmers, project managers, designers, testers, database specialists, and cha nge management professionals. All personnel must be employed within the State of Karnataka. The bidder is required to submit relevant supporting documentation as evidence of compliance with this criterion.

x) The bidder shall not have been blacklisted, suspended, or debarred by any government, semi-government, or Public Sector Undertaking (PSU) within India. The bidder must submit a duly signed declaration stating that neither the firm nor its directors have ever been subject to such actions, including but not limited to incidents involving compromise of citizen data in previous assignments.

1.6. General Conditions

xi) The Bidder must have/establish an office in Bengaluru.

xii) The Bidder shall be a single organization. Consortium or subcontracting is not accepted.

xiii) The Service Provider shall deploy at least one full-time software developer onsite at
BDA premises for the entire implementation period and the 3-month post-implementation support period

Note:
Supporting documents to be provided as indicated in Annexure 1 and Annexure 2 of
Appendix I in proof of the above eligibility criteria.

1.7. Bidding Process

1.7.1. The BDA invites eligible Bidders to submit their Proposals for the Project electronically in the unified e-procurement platform of the Government of Karnataka (https://kppp.karnataka.gov.in). The BDA has adopted a two stage two cover system for selection of the Service Provider for the Project.

1.7.2. The selection shall be on Techno-commercial based Selection (with evaluation based on Techno-commercial formula 75% weightage for technical evaluation score and
25% weightage for commercial score).

1.7.3. The Bidders are requested to submit their Proposals in accordance with the Bidding/Proposal Documents. The Proposal shall be valid for a period of **30 days** from the last date specified in **Clause-1.3** for submission of Proposals (the "**Proposal Due Date**").

1.7.4. The Bidding/Proposal Documents include the draft Service Contract for the Project. The Bidding/Proposal Documents and any addenda issued subsequent to this Tender Document, but before the Proposal Due Date, will be deemed to be part of the Bidding/Proposal Documents.

1.7.5. During this Bid Stage, bidders are required to carry out, at their cost, such studies as may be required for submitting their respective Proposals for award of the Project.

1.7.6. (i) **Technical Proposal** - Bidders would need to submit the information as per the standard formats given in **Appendix – I.**

(ii) "**Financial Proposal**" is to be entered only through e-procurement platform. [The specimen provided in **Appendix–IV** is only for reference].

1.7.7. The evaluation of the Proposals submitted would be carried out in the following stages:

a) **The First stage - the** information provided by the Bidders relating to their eligibility criteria comprising Technical Capacity and Financial Capacity would be evaluated. Only bidders who meet the Eligibility Criteria would be considered for the evaluation of Technical Proposal.

b) **In the second stage -** the Technical Proposal of the Bidders, who qualify eligibility criteria, would be evaluated. It also includes Presentation of the solution offered through PPT and

evaluated as specified in **Section-3** of the Tender Document. The bidders shall demonstrate (Proof of Concept) how their solutions is going to make fool proof software. Different timings for each bidder will be allotted for presentation. The bidder shall exhibit new technologies which they are going to incorporate in the software.

c) **In the third stage -** The Bidders who have qualified in technical evaluation, the financial bids/proposals of those Bidder only will be opened and evaluated. The Client shall simultaneously notify the Bidders that have secured the minimum qualifying mark, indicating the date and time set for opening the Financial Proposals. The notification may be sent by registered letter, cable, telex, facsimile, or electronic mail. The Financial Proposals shall be opened publicly in the presence of the Bidders' representatives who choose to attend. The name of the Bidder, the quality scores, and the proposed prices shall be read aloud and recorded when the Financial Proposals are opened. The Client shall prepare minutes of the public opening.

The Final selection is done based on the combined scores of both technical and financial evaluations. This is called as **"Techno-Commercial Score".**

1.7.8. Any queries or request for additional information concerning this Tender Document shall be submitted in writing or by e-mail to the designated officer specified in **Clause-2.9.3.**

1.8. Schedule of Bidding Process

All bidders must check and adhere to the schedule as mentioned in eProcurement portal and tender document.

Any changes in the schedule or modifications / revisions pertaining to the Tender will be intimated only through e-procurement portal and not notified in the Newspapers

Sl. No	Event Description	Date
1	Publication of Tender Document in the e-portal.	As per eProcurement portal
2	Last date for receipt of Pre-Bid Queries.	As per eProcurement

3	Pre-Bid meeting / conference responses / Answers to the queries submitted over mail and via corrigendum.	As per eProcurement portal
4	Proposal Due Date for e-tender submission	As per eProcurement portal
5	Opening of Technical Proposals at the office of BDA and technical based	As per eProcurement portal
6	Date for Demonstration of proof of concept (POC) by the eligible Bidders as	As per eProcurement portal
7	Opening of Financial Proposal of the Bidder qualified in technical	As per eProcurement portal

SECTION-2: INSTRUCTIONS TO BIDDERS

A. GENERAL

2.1. General terms of Bidding

2.1.1. The bidder shall be a legal entity as per the Eligibility Criteria as defined in Clause 1.5 &1.6.

2.1.2. Unless the context otherwise requires, the terms not defined in this Tender Document, but defined in the draft Service Contract for the Project (the **"Service Contract"**) shall have the meaning assigned thereto in the Service Contract.

2.1.3. Notwithstanding anything to the contrary contained in this Tender Document, the detailed terms specified in the draft Service Contract shall have overriding effect, provided, however, that any conditions or obligations imposed on the Service Provider hereunder shall continue to have effect in addition to its obligations under the Service Contract.

2.1.4. The Financial Proposal should be furnished in electronic mode only, which shall also be filled up by the Bidder in the format made available on the e- Procurement platform. The Financial Proposal shall clearly indicate the bid amount in both figures and words, in Indian Rupees. In the event of any difference between figures and words, the amount in words shall be taken into account. The Financial Proposal shall be quoted as a fixed amount of " lump-sum project cost".

2.1.5. The Bidder shall pay an EMD of Rs. 80,000/ - (Rupees One Lakh only) through any of the four modes of e-Payment as specified in the e-procurement portal. The proposal shall be summarily rejected in e-portal if EMD is not paid. The EMD shall be refundable not later than 15 (Fifteen) days after completion of selection process, except in case of the Selected Service Provider whose EMD shall be retained till he has provided a Performance Security under the Service Contract.

2.1.6. The Bidder should submit a Power of Attorney as per the format at Appendix–II, authorizing the signatory of the Proposal to commit the Bidder.

2.1.7. Any proposals submitted with conditions/stipulations are liable to rejection as a non-responsive Proposal submission.

2.1.8. The Proposal submission and all related correspondence and documents in relation to the Bidding/proposal Documents shall be in

English language. Supporting documents and printed literature furnished by the Bidder with the Proposal may be in any other language if they are accompanied by appropriate translations of the pertinent passages in the English language, duly authenticated and certified by the Bidder. Supporting materials, which are not translated into English, may not be considered. For interpretation and evaluation of the Proposal, the English language translation shall prevail.

2.1.9. The Bidding/Proposal Documents including this Tender Document and all attached documents are and shall remain the property of the BDA and are transmitted to the Bidders solely for preparation and the submission of a Proposal in accordance herewith. IT Consultancy are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their Proposal. The BDA will not return any Proposal, or any information provided along therewith.

2.1.10. Any entity which has been barred by the Central/ State Government, or any entity controlled by them, from participating in any Project / assignment and the bar subsists as on the date of Proposal, would not be eligible to submit a Proposal. A Bidder must not have been blacklisted in the past 3 years from any Government or Semi Government organizations for the breach of contractual obligations/material breach.

2.1.11. The following conditions shall be adhered to while submitting a Proposal:

a) Bidders should attach clearly marked and referenced continuation sheets if the space provided in the prescribed forms in the Annexes is insufficient. Alternatively, Bidders may format the prescribed forms making do provision for incorporation of the requested information.

b) Information supplied by a Bidder must apply to the Bidders named in the
Proposal.

c) Bidders should furnish proof of documents as per Eligibility Criteria in accordance with **Clause- 1.5 & 1.6.**

2.2 COST OF BIDDING

The Bidders shall be responsible for all the costs associated with the preparation of their Proposals and their participation in the Bidding Process. Bidders are advised to inspect and examine the premises and its surroundings and satisfy themselves before submitting their bids. The BDA will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

2.3 VERIFICATION OF INFORMATION

2.3.1. It shall be deemed that by submitting a Proposal, the Bidder has:

a) Made a complete and careful examination of the Bidding/proposal Documents.

b) Received all relevant information requested from the BDA;

c) Acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the Bidding/proposal Documents;

d) Satisfied with all matters, things, and information necessary and required for submitting an informed Proposal, execution of the Event in accordance with the Bidding/proposal Documents and performance of all its obligations there under;

e) Acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the Bidding/proposal Documents shall not be a basis for any claim for compensation, damages, extension of time for performance of its obligations, loss of profits etc. from the BDA, or a ground for termination of the Service Contract; and

f) Agreed to be bound by the undertakings provided by it under and in terms hereof.

2.3.2. The BDA shall not be liable for any omission, mistake, or error on the part of the Service Provider in respect of any of the above or because any matter or thing arising out of or concerning or relating to Tender Document, the Bidding/proposal Documents or the Bidding Process, including any error or mistake therein or in any information or data given by the BDA.

2.4. RIGHT TO ACCEPT AND TO REJECT ANY OR ALL PROPOSALS

2.4.1. Notwithstanding anything contained in this Tender Document, the BDA reserves the right to accept or reject any Proposal and to annul the Bidding Process and reject all Proposals at any time without any liability or any obligation for such acceptance, rejection, or annulment, and without assigning any reasons thereof.

2.4.2. The BDA reserves the right to reject any Proposal and appropriate the EMD if:

a) At any time, a material misrepresentation is made or uncovered, or

b) The Bidder does not provide, within the time specified by the BDA, the supplementary information sought by the BDA for evaluation of the Proposal. Such misrepresentation/ improper response shall lead to the disqualification of the Bidder. If such disqualification / rejection occurs after the Proposals have been opened and the Selected Bidder gets disqualified / rejected, then the BDA reserves the right to take any such measure as may be deemed fit in the sole discretion of the BDA, including annulment of the Bidding Process.

2.4.3. In case it is found during the evaluation or at any time before signing of the Service Contract or after its execution and during the period of subsistence thereof, that one or more of the qualification conditions have not been met by the Service Provider or the Service Provider has made material misrepresentation or has given any materially incorrect or false information, the Service Provider shall be disqualified forthwith, if not yet appointed as the Service Provider either in the process of issuing of the LoA(Letter of Award)or in the process of entering into the Service Contract and if the Service Provider has already been issued the LoA or has entered into the Service Contract, as the case may be, the same shall, notwithstanding anything to the contrary contained therein or in this Tender Document, be liable to be terminated, by a communication in writing by the BDA to the Service Provider, without the BDA being liable in any manner whatsoever to the Service Provider , as the case may be. In such an event, the BDA shall forfeit and appropriate/confiscate the Performance Security, as mutually agreed genuine pre-estimated compensation and damages payable to the BDA for, inter alia, time, cost, and effort of the BDA, without prejudice to any other right or remedy that may be available to the BDA.

2.4.4. The BDA reserves the right to verify all statements, information and documents submitted by the Bidder in response to the Tender Document. Failure of the BDA to undertake such verification shall not relieve the Service Provider of its obligations or liabilities hereunder nor will it affect any rights of the BDA there under.

2.5 PRE-PROPOSAL CONFERENCE

Pre-Proposal conference of the IT Consultancy shall be convened at the designated date and time as specified in **Clause-1.3.**

During Pre-Proposal conferences, the Bidders will be free to make suggestions for consideration of the BDA. The BDA shall endeavor to provide clarifications and such further information as it may, in its sole

discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.

Venue for the pre-proposal conference:
Deputy Conservator of Forest,
Bangalore Development Authority,
T. Chowdaiah Road, Kumara Krupa West, Bangalore - 560020.

Any changes in the date, time and venue will be uploaded in the e-procurement portal.

2.6. CLARIFICATION

2.6.1 Bidders requiring any clarification on the Tender Document may notify the BDA in writing or by e-mail to the address provided in **Clause-2.9.3**. They should send their queries before the specified date. The responses will be published in e-Procurement platform without disclosing the source of queries. Such clarification shall become part of Tender Document.

2.6.2 The structure for pre-bid queries is:

Sl. No.	Page No.	Clause	Details of query and name of the	Response from the Departme	Remarks

2.6.3 The BDA shall endeavor to respond to the questions raised or clarifications sought by the Bidders. However, the BDA reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring the BDA to respond to any question or to provide any clarification

2.6.4 The BDA may also on its own motion, if deemed necessary, issue interpretations and clarifications through e-Procurement platform. All clarifications and interpretations issued by the BDA shall be deemed to be part of the Bidding/proposal Documents. Verbal clarifications and information given by BDA, or its employees or representatives, shall not in any way or manner be binding on the BDA.

2.7 Amendment of Tender Document

2.7.1 At any time prior to the Proposal Due Date, the BDA may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify the Tender Document by the issuance of Addenda after the pre- bid meeting.

2.7.2 Any Addendum thus issued will be published on an e-Procurement platform and the published details will be binding on the participating bidders.

2.7.3 To afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, the BDA may, at its own discretion, extend the Proposal Due Date. Information about extension of the deadline will be published in e- Procurement platform vide corrigendum.

B. PREPARATION AND SUBMISSION OF PROPOSALS

2.8 Format and Signing of Proposal

2.8.1 The Bidder shall provide the documents listed in the **Clause-2.9.2** in electronic mode through e-portal. The BDA will evaluate only those Proposals that are received in the required formats and complete in all respects. Incomplete and/or conditional Proposals shall be liable to rejection.

2.8.2 All the documents of the Proposal submitted in electronic mode under this Tender Document shall be uploaded on e-procurement platform: https://www.kppp.karnataka.gov.inusing digital signature. For registration and other details please visit the above portal.

2.9 MARKING AND SUBMISSION OF PROPOSAL.

2.9.1 The Bidder shall upload the documents mentioned in **Clause-2.9.2** below on e- procurement platform in the format specified.

2.9.2 Technical Proposal containing the following documents shall be uploaded in e- procurement portal:

a) Letter of Proposal in the prescribed format **Appendix - I**.

b) Details of Bidder and Technical Capacity as per the format provided at

Annex- 1 of Appendix–I.

c) Financial Capacity of the Bidder& Positive Net worth in the format provided at **Annexe-2 of Appendix–I.**

d) Power of Attorney for signing of Proposal in the prescribed format (if applicable) (**Appendix–II**).

e) Copy of the valid Registrations under relevant Acts / Rules.

f) Copy of PAN Card.

g) Copy of GST Registration Certificate.

h) Documentary proof for completion of Projects (ref. 3 of **Annexe-1** of **Appendix-I**).

Financial Proposal: Bidders shall enter the Financial Proposal in the relevant slot provided in e-portal (provision for uploading Financial Proposal specified in Appendix-IV in e-portal is disabled.

Financial Proposal as per Format-3 is only for reference of Bidder.

2.9.3 Address for communication and sending queries:

Send all the Queries to **bdadcf2024@gmail.com**

2.9.4 BDA reserves the right to seek original documents for verification of any of the documents or any other additional information / documents upon opening of the Bidding/proposal Documents.

2.10 PROPOSAL DUE DATE.

2.10.1 The Proposal should be submitted in electronic mode in the e-procurement website before the Proposal Due Date for bid submission specified in Clause-1.3. Proposals submitted either by e-mail or physical form will not be acceptable.

2.10.2 The BDA may, in its sole discretion, extend the Proposal Due Date by issuing Addendum in accordance with **Clause-2.7** uniformly for all bidders.

2.11 LATE PROPOSALS.

Proposals received by BDA through e-Procurement platform after the specified time on the Proposal Due Date shall not be eligible for consideration and shall be summarily rejected as non-responsive.

2.12 FINANCIAL PROPOSAL.

2.12.1 The Financial Proposal is to be submitted only through e-procurement platform.

2.12.2 The Service Provider shall specify the Financial Proposal in Indian Rupees. Financial Proposal shall be Exclusive of GST & other taxes and levies applicable from time to time.

2.12.3 The opening of Proposals and acceptance thereof shall be substantially in accordance with this Tender Document.

2.13 MODIFICATIONS OR SUBSTITUTIONS OR WITHDRAWAL OF PROPOSALS.

2.13.1 No Proposal shall be modified, substituted, or withdrawn by the Bidder after the Proposal Due Date.

2.13.2 Any alteration / modification in the Proposal or additional information supplied subsequent to the Proposal Due Date, unless the same has been expressly sought for by BDA, shall be disregarded.

2.14.1 The BDA reserves the right to accept or reject all or any of the Proposals without assigning any reason whatsoever. It is not obligatory for the BDA to accept any Proposal or to give any reasons for their decision.

2.14.2 The BDA reserves the right not to proceed with the Bidding Process at any time, without notice or liability and to reject any Proposal without assigning any reasons.

2.15 VALIDITY OF PROPOSALS.

The Proposals shall be valid for a period of **30**day**s** from the Proposal Due Date (Proposal Validity Period). The Proposal Validity Period may be extended by mutual consent of the respective Service Provider and the BDA.

2.16 CONFIDENTIALITY.

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising the BDA in relation to or matters arising out of or concerning the Bidding Process. The BDA will treat all information, submitted as part of the Proposal, in confidence and will require all those who have access to such material to treat the same in confidence. The BDA may not divulge any such information unless it is directed to do so by any

statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or the BDA.

2.17 CORRESPONDENCE WITH THE BIDDER.

The BDA shall not entertain any correspondence with any Bidder in relation to acceptance or rejection of any Proposal.

2.18 PERFORMANCE SECURITY

2.18.1 The selected Service Provider should provide a Performance Security of **5% of the order value** in the format set out in the Tender Document by way of an unconditional & irrevocable Bank Guarantee required under the draft Service Contract OR Bank Fixed Deposit lien to Commissioner of BDA. This Performance Security shall besubmitted after receipt of Letter of Award and before signing the Service Contract. The Performance Security shall be kept valid in full force and effect for a period of Two weeks after the expiry of the Service Contract.

2.18.2 Failure of the selected Service Provider to comply with the requirement of the **Clause-2.18.1** shall constitute sufficient grounds for the annulment of the LoA and forfeiture of the EMD. In such an event, BDA shall reserve the right to take any such measures as may be deemed fit in the sole discretion of BDA, including annulment of bidding process.

SECTION - 3: EVALUATION OF PROPOSALS

3.1. OPENING AND EVALUATION OF PROPOSALS

The BDA shall open the Proposals in the e-portal as per the Schedule of Bidding process specified in **Clause-1.3**, at the office of BDA, Bengaluru - 560 020, in the presence of the IT Consultancy who chooses to attend.

3.1.1. The BDA will examine and evaluate the Proposals in accordance with the provisions set out in **Section-3**.

3.1.2. To facilitate evaluation of Proposals, the BDA may, at its sole discretion, seek clarifications/ information from any Bidder regarding its Proposal.

3.1.3. Any information contained in the Proposal shall not in any way be construed as binding on the BDA, its agents, successors, or assigns, but shall be binding against the Service Provider if the Project is subsequently awarded to it under the Bidding Process based on such information.

3.1.4. The BDA reserves the right not to proceed with the Bidding Process at any time without notice or liability and to reject any Proposal without assigning any reasons thereof.

3.1.5. **CONTACTS DURING PROPOSAL EVALUATION**

Proposals shall be deemed to be under consideration immediately after they are opened and until such time the BDA makes official intimation of award/ rejection to the Bidders. While the Proposals are under consideration, bidders and/ or their representatives or other interested parties are advised to refrain from contacting by any means, the BDA and/ or their employees/ representatives on matters related to the Proposals under consideration.

3.2. TEST OF RESPONSIVENESS

3.2.1. Prior to evaluation of Proposals, the BDA shall determine whether each Proposal is responsive to the requirements of the Tender Document. A Proposal shall be considered responsive only if:

a) It is received as per the format at **Appendix - I** and its Annexures.

b) It is received on or before the Proposal Due Date including any extension thereof pursuant to **Clause-2.10.2.**

c) It is submitted as stipulated in **Clauses-2.9.**

d) It is signed and marked as stipulated in **Clauses -2.8** and **Clause -2.9.**

e) Tender Processing fee and EMD are paid through e-procurement portal.

f) It is accompanied by the Power of Attorney as specified in **Clauses-2.1.6**(if applicable).

g) It contains all the information (complete in all respects) as requested in this Tender Document (in formats same as those specified).

h) It does not contain any condition or qualification; and

i) It is not non-responsive in terms hereof.

3.2.2. Only substantially responsive proposals will be taken up for further evaluation.

The BDA reserves the right to reject any Proposal which is non-responsive and no request for alteration, modification, substitution, or withdrawal shall be entertained by the BDA in respect of such Proposal.

3.3. EVALUATION OF TECHNICAL PROPOSAL

3.3.1 The Bidder who will be fulfilling all the eligibility criteria, shall be treated as eligible and taken up for technical evaluation. Following shall be the parameter for technical evaluation:

Sl. No.	Parameters	Max. Marks
1	**Financial stability, Previous Experience, and quality control**	50
1a	Number of Projects completed as on 31-03-2026(as per Eligibility criteria point no. 1.1.2. (ii) and (ii)(a) (1)1 project as per clause 1.1.2(ii) 10 Marks (2)2 to more projects – additional 5 Marks Annual Turnover of the Bidder in any two financial year during the previous five financial years should not be less	

	than 1Crore, (1)Meeting the minimum requirement = 10 Marks (2)For every 1crore increase = 5 marks upto 5 Marks Bidder should have ISO 9001, ISO 27001 and CMMi (certificate must be valid as on date of submission of bid) – ISO 9001 – 10 Marks ISO 27001 – 5 Marks CMMI Certification - 5 marks	
2	**Demonstration of Proof of Concept-POC on presentation ppt.**	50
	Demonstration of features and capabilities proposed software, User friendliness of the Interface, flexibility, Intuitiveness, Flexibility to integrate with the existing systems. A demonstration by the bidder to be shown in the presence of Technical Evaluation Committee. • Understanding of requirements - 25 • Profile / CV of the key personal deployed for the project – 10 • Ease of business - 15	
	Total	**100**

QUALIFYING CRITERIA (TECHNICAL)

Item	Condition
Minimum Overall Technical Score	Bidder must score at least 75 marks out of 100
Minimum POC / Presentation Score	Bidder must score at least 10 marks out of 15
Technical Qualification	Bidder must satisfy both the above conditions to qualify for Financial Evaluation
Disqualification	If either overall score < 75 or POC score < 10, the bid shall be technically rejected

3.4. EVALUATION OF FINANCIAL PROPOSAL

Evaluation of Bids as per the QCBS Method. The Technical and Financial Offers will be evaluated
based on the two-cover system, as per the KTPP Act.

1. **Evaluation of Technical Bids:** The Bidders, whose technical offers are responsive to the minimum eligibility criteria prescribed with a minimum qualifying mark in each of the above criteria, with a total minimum mark of 75 for all the criteria, will be shortlisted, and commercial bids of such shortlisted bidders only will be opened.

2. **Evaluation of Financial Bids:**

   a) The Financial bids of all technically qualified bidders will be opened and reviewed.

   b) The lowest financial proposal (L1) will be awarded a Financial Score (SF) of 100. Scores for other bids will be inversely proportional to their quoted price; for Example, SF=(L1/Ln) x100, where Ln is the price quoted by the nth Bidder.

   c) The final score for each bidder is a weighted sum of the technical and financial score: □□□□□ □□□□□ (□) = (□□ × □□) + (□□ × □□), where Tw is the technical weight (Tw = 75%) and Fw is the financial weight (Fw = 25%).

3. Example Table: Bidder A and C tie on total (87.5), Bidder C has a higher technical score and wins.

Bidder	**Technical Score**	**Weighted Technic**	**Financial Score**	**Weighted Financi**	**Total (S)**
Bidder A	85	63.75	95	23.75	87.5

Bidder B	78	58.50	100	25.00	83.5
Bidder C	90	67.50	80	20.00	87.5

4. If the bid is not clear and unambiguous Department reserves the right to reject the offer. Any variation in the rates, etc., will not be allowed on any grounds, such as a mistake or misunderstanding, after the Bid has been submitted.
5. The final selection of the bidder will be based on the QCBS method, considering both technical and financial scores. The highest combined score bidder (H1 bidder) will be selected based on the QCBS Method.
6. In the event of a tie, the bidder with the higher technical score will be awarded the contract. If there is still a tie, a further random draw (e.g., draw of lots) will decide.

3.5. SELECTION OF SERVICE PROVIDER

3.5.1. If two or more Bidders achieve same techno-commercial marks (the "Tie-Bidders"), the BDA shall consider “Tie-Bidders” for financial bidding process.

3.5.2. BDA reserves the right to negotiate with the selected Bidder regarding Financial Proposal, Time Lines for completion of different stages of work. If, the selected Bidder withdraws or is not selected for any breach of terms and conditions of the Tender Document, the BDA reserves the right to take any such steps as may be deemed fit in the sole discretion of BDA.

3.5.3. After selection, a Letter of Award (the “LoA”) shall be issued, in duplicate, by the BDA to the Selected Service Provider and the Selected Service Provider shall, within 7 (seven) days of the receipt of the LoA, sign and return the duplicate copy of the LoA in acknowledgement thereof. After acknowledging the LoA, the Service Provider shall submit the Performance Security as specified in this Tender Document. In the event the duplicate copy of the LoA duly signed by the Selected Service Provider is not received by the stipulated date, the BDA may, unless it consents to extension of time for submission thereof, forfeit the EMD of such Service Provider. **The BDA may award LoA to L2 bidder subject to his willingness to match the financial quote as submitted by the L1 bidder and meeting all the terms and conditions of the RFP.**

3.5.4. The Selected Service Provider shall execute the Service Contract within the period of 14 (fourteen) days from the date of LoA. The draft of the Service Contract/Service Agreement is

provided as part of the Tender Document. Any changes/modifications, if required, in the Service Agreement / Service Contract draft can be mutually discussed and changed before signing the Agreement.

3.6. PENALTY

The BDA shall impose penalty on the Service Provider for any delay in execution, if it is solely attributable to the fault of the Service Provider. Failure in carrying out the Project in respect of quality and adequacy, as specified in the Service Contract shall also attract penalty. The quantum of penalty shall be governed by the service Contract(draft).

SECTION – 4: FRAUD AND CORRUPT PRACTICES

4.1 The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process and subsequent to the issue of the LoA and during the subsistence of the Service Contract. Notwithstanding anything to the contrary contained herein, or in the LoA or the Service Contract, the BDA shall reject a Proposal, withdraw the LoA or terminate the Service Contract, as the case may be, without being liable in any manner whatsoever to the Bidder, as the case may be, if it determines that the Bidder or as the case may be, has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process. In such an event, the BDA shall forfeit and appropriate the Bid Security or Performance Security as mutually agreed genuine pre-estimated compensation and damages payable to the BDA towards, inter alia, time, cost and effort of the BDA, without prejudice to any other right or remedy that may be available to the BDA hereunder or otherwise.

4.2 Without prejudice to the rights of the BDA under **Clause-4.1** hereinabove and the rights and remedies which the BDA may have under the LoA or the Service Contract, if a Service Provider, as the case may be, is found by the BDA to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Bidding Process, or after the issue of the LoA or the execution of the Service Contract, such Service Provider shall be disqualified and their agreement shall be terminated.

4.3 For the purposes of this **Clause-4**, the following terms shall have the meaning hereinafter respectively assigned to them:

a) **"corrupt practice"** means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the BDA who is or has been associated in any manner, directly or indirectly with the Bidding Process or the LoA or has dealt with matters concerning the Service Contract or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the BDA, shall be deemed to constitute influencing the actions of a person connected with the Bidding Process); or (ii) engaging in any manner whatsoever, whether during the Bidding Process or after the issue of the LoA or after the execution of the Service Contract , as the case may be, any person in respect of any matter relating to the Project or the LoA or the Service Contract , who at any time has been or is a legal, financial or technical adviser of the BDA in relation to any matter concerning the Project;

b) "**fraudulent practice**" means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, to influence the Bidding Process;

c) "**coercive practice**" means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person's participation or action in the Bidding Process;

d) "**undesirable practice**" means (i) establishing contact with any person connected with or employed or engaged by the BDA with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a Conflict of Interest; and

e) "**restrictive practice**" means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

SECTION – 5: MISCELLANEOUS

5.1 The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Bengaluru shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or about the Bidding Process.

5.2 The BDA, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to;

a) Suspend and or cancel the Bidding Process and/ or amend and/ or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;

b) Consult with any Bidder to receive clarification or further information;

c) Retain any information and/ or evidence submitted to the BDA by, on behalf of, and/ or in relation to any Bidder; and/ or

d) Independently verify, disqualify, reject and/ or accept all submissions or other information and/ or evidence submitted by or on behalf of any Bidder.

5.3 It shall be deemed that by submitting the Proposal, the Bidder agrees and releases the BDA, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto and/ or in connection herewith and waives any and all rights and/ or claims it may have in this respect, whether actual or contingent, whether present or future.

SECTION 6: SCOPE OF SERVICES

Selection of IT Consultancy Service for design and development of a post-event platform to enhance the “1.5 Million Native Plants Plantation Initiative” led by the Bangalore Development Authority (BDA)

1. Project Overview

1.1 *Purpose*

Version 1 of this platform enabled the citizen registration, participation and certificate flow for the "1.5 Million Native Plants Plantation Initiative"

led by the Bangalore Development Authority (BDA), which achieved a Guinness World Record on 27 June 2026.

This document (Version 2) specifies the **post-event enhancements**: the platform now shifts from *driving participation* to *proving stewardship* — showing the public, week by week and in the open, how every sapling is being cared for, and holding the responsible NGO partners accountable while BDA monitors. This is Year 1 of the Bengaluru Urban Ecological Restoration Mission 2026–2030.

The enhanced platform will:

- Re-launch the enhanced Green Bengaluru By BDA public website around accountability and ongoing care
- Publish a weekly, per-site maintenance record with sapling-health tracking
- Run a public complaint → NGO escalation → resolution loop, in the open
- Manage NGO partners as first-class entities (MOU, assignment, replacement, blacklisting)
- Open a Community Engagement & Contribution platform — adopt a planting site, volunteer weekly, contribute native saplings / seeds / compost, mark a special day by planting, and book education tours (all in-kind, no financial transactions)
- Retain and extend the certificate portal — participation certificates plus new DCF-approved contribution, appreciation, planting and tour certificates
- Provide a role-based admin dashboard (Super Admin, Admin, Helpline, and a new DCF / Forest Division approval role) and an NGO dashboard

1.2 *Scope*

The post-event release includes:

- Green Bengaluru by BDA Public Informational Website (redesigned, post-event)
- Maintenance Reporting System (weekly photos + sapling-condition data)
- Concern & Escalation System (with time-bound SLAs and performance reporting)
- NGO Management & NGO Dashboard

- Adopt a Planting Site (organisation adoption, online, NGO + DCF approved)
- **Community Engagement & Contribution Platform** — weekly volunteering; contribute native saplings, seeds and compost; mark the day by planting; education tours — sharing one engagement-request workflow
- Certificate Generation & Verification Portal — participation certificates (individual + organisation) plus new DCF-approved contribution / appreciation / planting / tour certificates
- Admin Dashboard, re-tooled for post-event, with role-based access incl. the DCF / Forest Division role
- Mobile Application for site in-charges (weekly capture)

2. Objectives

- Rebuild public trust by making maintenance transparent and verifiable
- Prove the initiative is not a one-day event but a sustained, multi-year mission
- Give citizens and media a channel to raise, track and resolve concerns
- Hold both BDA (as monitor) and NGO partners (as maintainers) accountable
- Track sapling health quantitatively, week over week
- Enable long-term stewardship through organisation adoption of planting sites
- Enable active public participation through in-kind contributions (saplings, seeds, compost), weekly volunteering, commemorative planting and education tours — with **no financial transactions**
- Foster a sense of community ownership over the city's new green cover
- Maintain bilingual (English + Kannada), responsive, government-grade delivery

3. Target Users

3.1 *User Types*

- **Citizens of Bengaluru** — check their area, raise concerns, get certificates
- **Critics & Media** — verify survival, methodology and cost transparently
- **Volunteers** — recognition, "what next", certificate access
- **NGO / Maintenance Partners** — receive escalations & engagement proposals, confirm dates, submit reports & activity photos
- **Institutions / Corporates** — adopt a planting site (CSR); contribute; volunteer
- **Contributors & Participants** — individuals and organisations contributing saplings / seeds / compost, volunteering, planting on a special day, or joining education tours
- **BDA Administrators** — Super Admin, Admin
- **BDA Helpline** — operational stewardship role (new)
- **DCF, Forest Division, BDA** — approval authority for engagement certificates and education-tour scheduling; Forest Division oversight (new)
- **Site In-charge** — weekly photo & sapling-condition upload

4. Product Components

4.1 *Public Website (Post-Event)*

4.1.1 Purpose

- Thank Bengaluru and celebrate the achievement credibly
- Show ongoing, verifiable maintenance and sapling health
- Answer citizens', critics' and volunteers' questions openly

4.1.2 Key Sections

A. Home

- Gratitude cover (hero) with the record snapshot
- Why it mattered (impact) · BDA Cares (live maintenance) teaser
- Partners, Gallery, We Heard You (FAQ) previews · Raise a Concern

B. Our Impact

- What we achieved — 12 hours, 15L+ saplings, 80K+ volunteers, Guinness record
- Why it mattered — ecological and civic case

C. BDA Cares (Maintenance Reports)

- Weekly feed of per-site update cards (photos + sapling-condition summary)
- Filters: layout, planting site, maintenance partner (NGO), week
- Dedicated planting-site page: weekly timeline + facts & accountability rail
- **Measures taken to ensure sapling health** — overall programme measures (MoUs with 23 NGOs for 3-year CSR maintenance, barbed-wire fencing, 62 borewells, permanent irrigation — drip / sprinkler / rain tubes / rain jets, mulching, support stakes, plantation caretakers, BDA officer monitoring and Forest Division supervision, and 3-year community volunteering)
- **How dead / dried saplings are handled** — consistent watering to rejuvenate dried saplings; completely dead saplings replaced by the NGOs at their own cost, using native species only

D. Gallery

- Albums (event day, maintenance by layout, volunteers), admin-managed, dynamic

E. Partners & Adopt a Planting Site

- NGO partner list (MOU-backed) · organisation adoption of a planting site (online, NGO + DCF approved — see 4.5)

F. Get Involved (Contribute & Participate)

- Entry point to the engagement programs: weekly volunteering; contribute native saplings / seeds / compost; mark the day by planting; education tours (see 4.6)
- Each program is an online booking form; all contributions are in-kind, with no payment path

G. We Heard You (FAQs)

- Segmented for Citizens, Critics/Media, and Volunteers; admin-managed

H. Raise a Concern

- Public complaint intake with ticket number and acknowledgement

I. Get My Certificate & Verification

- Certificate download flow retained · public QR verification page

4.1.3 Non-Functional Requirements

- Bilingual (English + Kannada) across all pages
- Fully responsive (mobile-first), reuse of the approved design system
- Fast loading (lazy-loaded media), SEO optimised

4.2 *Maintenance Reporting System*

4.2.1 Weekly Submission (by Site In-charge)

- 4 photos of the planting site, every Saturday by 6:00 PM
- Sapling-condition numbers: Great, Good, Dead, Replaced (Requires Review auto-adjusts)
- Requires Review = (planted − dead + replaced) − great − good
- **Counts are entered — never percentages.** The site in-charge is never offered a percentage field. A percentage is an assertion that cannot be checked; a count can be corroborated against the photographs, the site's own history, and the arithmetic. Every percentage published by this platform is computed by the system from the counts.

4.2.2 Data Integrity Controls

Because the site status badge (4.2.3) and the public dashboard are derived entirely from these counts, the counts themselves are protected:

- **Within a submission:** great + good ≤ (planted − dead + replaced); replaced ≤ dead; all values

≥ 0.

- **Against the site's history:** Dead and Replaced are cumulative running totals and must be *monotonic non-decreasing* week over week — saplings do not resurrect. Without this rule, a site drifting past the health threshold could revise its dead count downward the following

week and recover its badge silently.

- **Corrections** to an approved week are admin-only, require a recorded reason, and are audited. A site in-charge can never rewrite a published number.
- **Anomaly flags for moderators** (advisory, non-blocking): readings repeatedly parked just under the 20% threshold; implausible recovery without replacement; counts that are suspiciously round week after week.

4.2.3 Site Status & Public Display

- **Per-site status badge: Good / Distressed** — matching BDA's established field vocabulary, always derived from the latest approved week and never entered or curated:

  driedPct = (requiresReview + dead − replaced) ÷ planted; status = driedPct ≤ 20% → Good, else Distressed.

A site that loses saplings and replaces them is not penalised; a site that leaves gaps unfilled is. The 20% threshold is administrator-configurable.

- **Public Sapling Health Dashboard** — counts *planting sites*, not saplings ("238 of 279 planting sites are Good"), overall and per layout, reproducing the department's weekly status report.
- Per-site weekly cards with photos + that week's condition summary
- Aggregate stats: sites monitored, updates this week, partners active, last-updated
- Recency transparency — overdue sites are visibly flagged

4.2.4 Planting-Site Page

- Left: infinite-scroll weekly timeline (social-post style)
- Right: layout / zone / site, in-charge, NGO + MOU download, the Good / Distressed status, and the complaint counts (Under Review / Escalated / Resolved)
- "Who is accountable" panel — NGO maintains, BDA monitors & escalates, openly
- **"Measures taken at this site" panel** — per-site record of the health measures applied: fencing (livestock/trespass protection), borewell,

permanent irrigation type (sprinkler / drip / rain tubes / rain jets), name board with helpline number, assigned caretaker, soil correction (backfilling / hoeing), weeding of invasives (parthenium, eupatorium, lantana), mulching (paddy straw / leaf litter), bamboo/wooden support stakes, and bio-manure application (jeevamruth, mycorrhiza). Admin-managed per site.

4.3 *Concern & Escalation System*

4.3.1 Sources

- Public complaint via the website (ticket + acknowledgement)
- Admin/department-created internal issue

4.3.2 Resolution Loop

- Admin triage → escalate to the responsible NGO (or close as invalid)
- NGO submits a resolution report and requests closure
- Admin closes it, or sends it back with clarifications — repeats until satisfied

4.3.3 Time-Bound SLAs & Performance

- First NGO response within 7 working days; each clarification round within 3
- Overdue tracking; per-NGO performance report (avg response, on-time %, resolved)
- Public per-site counts: Under Review / Escalated / Resolved

4.4 *NGO Management*

- NGO as a first-class managed entity (replaces hardcoded mapping)
- Onboarding: official representatives + logins, and a mandatory signed MOU
- Assign an NGO to a planting site or zone
- Remove & replace an NGO (with an updated MOU); assignment history retained
- MOU downloadable on each planting-site page for public transparency

- **Non-performance handling:** where a partner does not fulfil its agreed MoU responsibilities, the MoU is terminated and the NGO is **blacklisted**; the blacklisting is recorded and reported to the CSR donors. Assignment history is preserved so the public record stays continuous.

4.5 *Adopt a Planting Site*

Long-term stewardship of a specific planting site by an organisation, in coordination with the site's maintenance NGO. *(This supersedes the earlier "Adopt a Site or Zone" concept: adoption is now organisation-only, at planting-site level, processed entirely online.)*

4.5.1 Eligibility & Commitment

- **Who can adopt:** organisations only (not individuals)
- **Eligibility:** a commitment of at least 25 volunteers, volunteering at least twice a month in coordination with the NGO
- **Post-adoption responsibilities:** weeding, watering, correction of support sticks, soil work, plastic removal, etc.
- **Tenure & recognition:** a three-year engagement; a Certificate of Appreciation is issued after three years (approved by DCF, Forest Division, BDA)

4.5.2 Online Adoption Workflow

- Register → select layout → select planting site → proposal forwarded to the layout's NGO for acceptance
- NGO confirms acceptance → confirmation message & email to the organisation and to DCF, Forest Division, BDA
- Physical volunteering, two days a month → photos uploaded by the NGO
- Certificate of Appreciation approved by DCF and issued after the tenure

4.6 *Community Engagement & Contribution Platform (New)*

A family of public participation programs that let citizens and organisations actively contribute to the plantations' upkeep. Adopt a

Planting Site (4.5) is one member of this family; all share the common workflow below.

4.6.1 Shared Engagement-Request Workflow

Every program is a configurable variant of one common workflow, built once and configured per program:

- **Register** (online only) → select the program-specific details (reason, date, layout, planting site, quantity)
- **Proposal forwarded** to the layout's NGO for acceptance
- **NGO confirms** date / acceptance → **confirmation message & email** to the contributor *and* to DCF, Forest Division, BDA
- **Physical activity** on the ground (supply / plant / volunteer / tour), in the presence of BDA staff and/or the NGO where applicable
- **Photos uploaded** — by the NGO (or by the participant, for education tours)
- **Certificate approved by DCF**, Forest Division, BDA → certificate issued

4.6.2 Guardrail — No Financial Transactions

Across every contribution program, **only physical / in-kind contributions are accepted.** Contributions in the form of money, or any other financial form, are **strictly prohibited** between contributors and BDA / NGOs. The platform has no payment path and collects no payment details.

4.6.3 Programs

A. Contribute Native Saplings

- Who: individuals, government organisations, private organisations, NGOs
- Only native-to-Karnataka species (grasses, herbs, climbers, shrubs, trees); physical saplings only
- Minimum 25 native saplings
- Certificate of Contribution after physical supply to the NGO

B. Contribute Native Seeds

- Who: individuals, government organisations, private organisations, NGOs
- Only native-to-Karnataka species; physical seeds only

- Minimum 100 native seeds or 250 grams
- Certificate of Contribution after physical supply to the NGO

C. Contribute Compost

- Who: private organisations and NGOs only
- Only plastic-free, debris-free, odour-free, fully decomposed compost (from housing societies, RWAs, etc.)
- Contributor states the source location; the NGO inspects quality & health at source before approval and transport
- Minimum 50 kg
- Certificate of Contribution after physical supply to the NGO

D. Weekly Volunteering Program

- Who: individuals, government organisations, private organisations, NGOs
- Activities: weeding, watering, correction of support sticks, soil work, plastic removal, etc.
- Volunteer picks a specific day (not the whole week); confirmation via message

E. Mark the Day by Planting

- Who: an individual or a group
- Commemorative planting (birthday, anniversary, memorable day); select date, layout and number of saplings
- Booking blocked for the next 5 days (scheduling lead time)
- Physical planting by the public in the presence of BDA staff & NGO; photos by the NGO; certificate on completion

F. Education Tours

- Who: school children, NGOs, general public, private companies
- 50–100 participants; no fee; individual registration mandatory
- Held twice a month on dates pre-fixed by DCF, Forest Division
- Guided by Forest Division staff and nature-domain educators; photos uploaded by the participant; certificate on completion
- Reschedule requests are approved / rejected by DCF

4.7 *Certificate Generation & Verification Portal*

4.7.1 Retained — Participation Certificate

- Public "Get My Certificate" flow (phone → eligibility → OTP → preview → download)
- Rendered from the official template with the participant's name + QR; individual + organisation
- Generate-once then reuse; cloud storage; short-lived signed URL; public QR verification page

4.7.2 New — Engagement Certificates (DCF-approved)

- **Certificate of Contribution** — native saplings, seeds, or compost (after physical supply to the NGO)
- **Certificate of Appreciation** — planting-site adoption (after the three-year tenure)
- **Planting & Education-Tour certificates** — on completion of the activity
- Each is issued only after **DCF approval** of the NGO's / participant's photo evidence; all carry a QR and are publicly verifiable through the same portal

4.8 *Admin Dashboard (Post-Event)*

4.8.1 Re-tooled for Stewardship

- Registration-era screens replaced by post-event modules: maintenance moderation, NGO entity, concern loop, adoption & engagement programs, certificate approvals, gallery/FAQ CMS, metrics

4.8.2 Roles (Role-Based Access)

- **Super Admin** — full access incl. user & role management
- **Admin** — all operational modules; can view public complaints
- **Helpline (new)** — day-to-day stewardship owner:
  - Manage planting sites; assign the site in-charge
  - Add an NGO with MOU; assign / replace / blacklist an NGO for a site or zone
  - Review & escalate public/media concerns to the NGO

- Review NGO reports and close, or ask for more clarification
- Run and export the posting-compliance report

- **DCF, Forest Division (new)** — the Forest Division approval authority:
  - Approves every engagement / contribution certificate from the NGO's or participant's photo evidence
  - Is notified (message + email) on every engagement-request confirmation
  - Sets the pre-fixed education-tour dates; approves / rejects tour reschedule requests
  - Supervises NGO maintenance (Forest Division oversight)
- All admin roles can view public/media complaints and their status

4.8.3 Engagement & Contribution Management

- Track every engagement request across the programs through its lifecycle (submitted → NGO-accepted → activity done → photos → DCF-approved → certificate issued)
- Booking-window controls (e.g. the 5-day block for Mark-the-Day; twice-monthly education-tour dates)
- DCF certificate-approval queue

4.8.4 Posting-Compliance (Punctuality) Report

- Automatically tracks, per in-charge / site / week: On time · Delayed · Missed (vs the Saturday 6 PM cutoff)
- On-screen report with filters (layout / NGO / week) and per-in-charge summary
- Exportable to PDF and Excel

4.9 *NGO Dashboard (New)*

- Login for the NGO's onboarded representatives
- **Concerns:** complaints escalated to them, each with a due-by countdown (7 / 3 days); submit resolution reports (text + photos), request closure, see the admin decision (closed / sent back) and resubmit
- **Engagement requests (new):** receive proposals for their layout across

the programs; accept and confirm a date (or decline); for compost, inspect quality & health at source before approval; upload activity photos as the evidence for DCF certificate approval

4.10 *Mobile Application (Site In-charge)*

- OTP login for the site in-charge
- Weekly capture: 4 photos + sapling *counts* (Great/Good/Dead/Replaced) — no percentage input (4.2.1)
- Server-side validation of every count on submission (4.2.2)
- Auto-capture GPS + timestamp; Saturday 6 PM cutoff enforcement
- Offline retry for uploads; lightweight and secure

5. Data & Tracking Requirements

- Geo-tagged, timestamped weekly maintenance records
- Per-site sapling counts (planted baseline; weekly Great/Good/Dead/Replaced/Requires Review) with full week-over-week history — the counts are an append-only record, not a restatement
- Derived per-site driedPct and Good/Distressed status, materialised on each approved weekly update
- Per-site "measures taken" attributes (fencing, borewell, irrigation type, name board / helpline, caretaker, soil work, weeding, mulching, support stakes, bio-manure)
- NGO entity, representatives, versioned MOUs, assignment history, and blacklist status
- Concern lifecycle, NGO report rounds, SLA due dates and overdue flags
- **Engagement requests** across all programs — contributor, program, layout, site, quantity/date, NGO acceptance, activity photos, DCF approval, certificate — with full lifecycle history and booking-window state
- **Certificate records** of every type (participation, contribution, appreciation, planting, tour) with QR verification identifiers
- Admin users & roles (incl. DCF); posting-compliance derived from capture

time vs cutoff

- Media (photos/videos) stored in cloud storage / CDN

6. Integration Requirements

- SMS gateway (OTP, alerts, engagement confirmations)
- Email service — including confirmation mails to the contributor *and* to DCF at each engagement step
- Cloud storage (DigitalOcean Spaces) for images, certificates & MOUs
- CDN for asset delivery
- PDF & Excel export (reports, certificates)

7. Security Requirements

- Role-based access control across Super Admin / Admin / Helpline / DCF / NGO
- Secure authentication (OTP / JWT-based sessions; scoped tokens)
- HTTPS encryption; secure file upload & download (signed URLs)
- Rate limiting to prevent spam concerns / registrations / engagement requests
- Moderation of user-supplied media before public display
- No payment details are ever collected — contributions are strictly in-kind (4.6.2)
- No public exposure of the blank certificate template

8. Scalability Requirements

- Handle traffic spikes around media coverage and certificate release
- Queue / serialise heavy work: certificate rendering, image processing
- Efficient paginated feeds for the maintenance record

9. Assumptions

- BDA provides: final content, verified numbers, Guinness citation, branding

assets

- BDA provides: NGO MOUs, representative details, planting-site data, and the per-site "measures taken" records
- BDA provides: certificate templates & wording for the new contribution / appreciation / planting / tour certificates
- BDA confirms the survival-metric policy and the working-days calendar for SLAs
- NGO field teams sustain the weekly Saturday upload cadence and have capacity to accept, coordinate and photograph engagement requests for their layout
- DCF, Forest Division pre-fixes the education-tour dates and is available to approve engagement certificates
- Contributor-supplied material (native saplings/seeds, compost) meets the stated species / quality criteria; the NGO verifies it physically before acceptance

10. Decisions Required from the Department

The following are required to complete the build. The first two block delivery of the maintenance module; the remainder can be resolved during the build.

- **Per-site saplings-planted baseline (blocking).** Every derived figure — each site's status badge and the entire public Sapling Health Dashboard — divides by this number. Without it, no health figure can be computed for any site.
- **Method of counting in the field (blocking for the mobile form).** With approximately 5,400 saplings per planting site, a weekly census of every sapling is not realistic, so the department should decide how the count is honestly produced. Note that the status badge consumes only the *exceptions* — dead, replaced, and requires-review — and never uses the Great/Good split; the exceptions are also the countable part. Three options: (a) record the exceptions and derive the remainder — *recommended*; (b) retain the full split but record and publish the method used (census / sample / assessment) alongside it; (c) retain the full split as specified. A figure that is silently an estimate but published as a count

is a reputational risk under press scrutiny; the department should choose deliberately.

- Whether a requires-review sapling counts as "dried" for the 20% threshold (assumed: yes).
- Karnataka government holiday calendar for the working-day SLA clocks.
- Whether the NGO performance scorecard is published publicly.
-
- Whether any MOU clauses require redaction before public download (assumed: none).
- The Helpline permission boundary relative to Admin, DCF and Super Admin.
- Certificate templates & exact wording for the four new engagement certificate types.
- Expected volume of engagement requests, for capacity planning of NGO acceptance and DCF approval.
- Whether contributor identity verification (KYC) is required for any contribution program.
- Booking-window policy beyond the stated rules (5-day block for Mark-the-Day; twice-monthly tour dates).

11. Out of Scope

- New participant registration (the event is complete)
- **Any payment, donation or financial transaction** — all contributions are physical / in-kind only; there is no payment gateway and no money changes hands between contributors and BDA / NGOs
- Advanced GIS mapping and real-time drone integration
- A native public app (the mobile app is for site in-charges only)
- SMS & WhatsApp credits — provided by BDA; third-party integration billed separately

Milestone for Implementation of Project

S. No	Activities	Time frame	Cumulative Time frame
1	Selected Service Provider shall, within 5 (Five) days of the receipt of the Letter of Acceptance (LOA) and after acknowledging the LoA, submit the Performance Security as specified in this Tender Document.	5 days	5 days
2	Execution of Service Agreement	3 days	8 days
3	Development of the complete project.	30 days	38 days
4	Trial Run and Feedback from BDA	5 days	43 days
5	BDA to issue Trial Run Completion Certificate	3 days	46 days
6	Service Provider move the software to production and Go Live.	1 day	47 days
		Or Say	**47 days**

Payment to the successful bidder will be in the following format

Milestone	Percentage of Total Contract Value to be paid
Once the functional and technical requirement document is signed off by the BDA and Completion of the development work of the application	90%
Successful completion of User Acceptance testing and completion certificate	10%

Appendix – I - Format for Letter of Proposal

The Commissioner for Bangalore Development
Authority, Bangalore Development Authority.
T. Chowdaiah Road, Kumara Krupa West
Bangalore - 560020

Dear Sir,
Sub: Proposal for the scope of work broadly covers for design and development of a digital platform (Web + Mobile Applications) to support the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA)

1 With reference to your Tender Document, I/We, having examined the Bidding/proposal Documents and understood their contents, hereby submit my/our Proposal for the aforesaid Project. The Proposal is unconditional and unqualified.

2 All information provided in the Proposal and in the Appendices, are true and correct.

3 This statement is made for the express purpose of qualifying as a Service Provider for the successful execution of the Event.

4 I/We shall make available to the BDA any additional information it may find necessary or require to supplement or authenticate the Bid.

5 I/We acknowledge the right of the BDA to reject our Proposal without assigning any reason or otherwise and hereby waive my/our right to challenge the same on any account whatsoever.

6 I/We certify that in the last three years, I/We have not been blacklisted/suspended/barred.

7 I/ We declare that:

(a) I/We have examined and have no reservations to the Bidding/proposal Documents, including any Addendum issued by the BDA.

(b) I/We do not have any conflict of interest.

8 I/We understand that you may cancel the Bidding Process at any time and that you are

neither bound to accept any Proposal that you may receive nor to invite the IT Consultancy to bid for the Project, without incurring any liability to the Bidders, in accordance with **Clause-2.4** of the Tender Document.

9 I/We further certify that in regard to matters relating to security and integrity of the country. I/We have not been blacklisted by any Agency of the Government for any offence committed by us.

10 I/We understand that in case the Selected Service Provider is a foreign company, the continued eligibility shall be subject to approval of the BDA from national security and public interest perspective. The decision of the BDA in this behalf shall be final and

conclusive and binding on the Service Provider.

11 I/We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the BDA in connection with the selection of the Service Provider, or in connection with the Bidding Process itself, in respect of the above-mentioned Event and the terms and implementation thereof.

12 I/We declare that, we have gone through the draft Service Contract provided in the Tender Document. In the event of my/our being declared as the Selected Service Provider, I/We agree to enter in to the Service Contract as per mutual agreed terms and conditions.

13 I/We understand that except to the extent as expressly set forth in the Service Contract, I/We shall have no claim, right or title arising out of any documents or information provided to me/us by the BDA or in respect of any matter arising out of or concerning or relating to the Bidding Process including the award of Right

14 The service fee has been quoted by me/us in the financial proposal after taking into consideration all the terms and conditions stated in the Tender Document, draft Services level agreement/Contract, my/our own estimates of costs and revenues and after a careful assessment of the portal and all the conditions that may affect the Proposal.

15 I/We have remitted an amount of Rs. _____ towards EMD in accordance with the Tender Document.

16 I/We offer a Performance Security of 5% of Contract Value, in case we are selected in accordance with the Tender Document.

17 I/We agree and understand that the Proposal is subject to the provisions of the Bidding/proposal Documents. In no case, I/We shall have any claim or right of whatsoever nature if the Event/ Right is not awarded to me/us or our Proposal is not opened

18 *I*/We agree to keep this offer valid for 30 days from the Bid Due Date specified in the Tender Document.

19 I/We agree and undertake to abide by all the terms and conditions of the Tender Document.

In witness thereof, I/we submit this Proposal under and in accordance with the terms of the Tender Document.

Date : Yours faithfully,
Place : Signature of the Authorized signatory

(Name and designation

of the Authorized signatory)
Name and seal of Bidder/Service Provider

Annexure – 1 of Appendix – I

Details of the Bidder and their Technical Capability

1 Details of Bidder

a) Name of the Bidder / Firm:

b) Address of the Office:

c) Year of commencement of business:

d) Registration Number and Details:

e) PAN Number & Details:

f) GST Registration Details:

Documentary evidence for 1 (a) to (f) to be enclosed.

2 Details of contact person for communication a) Name:

b) Designation:

c) Telephone Number (land line):

d) Mobile No.:

e) E-Mail Address:

3 Experience in development, deployment and management of Enterprise level IT Solutions for the last three years:

Sl. No.	Details of Project and location	Sponsor / Client	No. of Client locations	Year of Commencement and Contract	Broad scope of work
1					
2					
3					

Note:

1. Provide details for maximum number of assignments (as per the above Table), as the number and nature of assignments undertaken will be considered at the time of technical evaluation
2. Documentary proof such as Work Order/ Completion Certificate issued by the Client shall be provided for all the assignments listed above

4 Details of Key Personnel to be involved in the Project:

Sl. No.	Name	Qualification	Area of expertise
1			

2			
3			

Other Details

	Details Required	Enclosed(Yes/	Remark
4	Details of ISO 27001		
5	ISO 9001and CMMi		
6	Number and details of full time IT Professionals on the		
7	Any other details in support of capability of		
8	Project plan for execution with the technical details of the Proposed solution must be submitted by the Bidder		

Annexure – 2 of Appendix-I - Financial Capacity of the Bidder

Turn over during last three financial year **(FY:2022-23, 2023-24 & 2024-25)**

Sl. No	Financial Year	Annual Turnover	Networth
1	2022-		
2	2023-		
3	2024-		
	Total		
	Average Annual Turnover		

Certificate from the Statutory Auditor

This is to certify that ..... (Name of the Bidder) has registered an annual turnover shown above against the respective years.

(Signature, Name and Designation of the CA) Date: Name and Seal of the Audit Firm

Net worth from past three financial years

Sl. No	Financial Year	Annual Turnover	Net Worth
1	2022-23		
2	2023-24		
3	2024-25		

Certificate from the Statutory Auditor

This is to certify that ..... (Name of the Bidder) has registered an annual turnover shown above against the respective years.

(Signature, Name and Designation of the authorized signatory) Date:

Name and Seal of the Audit Firm

Appendix – II - Power of Attorney for signing of Proposal

Know all men by these presents, we, (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorize Mr. / Ms. (Name), son/daughter/wife of _____ and presently residing at_____ , who is [presently employed with us and holding the position of _____], as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for the "The scope of work broadly covers for design and development of a digital platform (Web + Mobile Applications) to support the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA)" including but not limited to signing and submission of all applications, bids and other documents and writ ings, participate in Bidders' and other conferences and providing information / responses to the BDA, representing us in all matters before the BDA, signing and execution of all contracts including the Service Contract and undertakings consequent to acceptance of our Bid, and generally dealing with the BDA in all matters in connection with or relating to or arising out of our Proposal for the said Project and/or upon award thereof to us and/or till the entering into of the Service Contract with the BDA.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, _____, THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS _____DAY OF , 2023.

For_____

1

2

Witnesses:

(Signature) (Name, Title and Address)

Accepted
[Notarized]

(Signature)
(Name, Title and Address of the Attorney)

Appendix – III - Format for Bank Guarantee for Performance Security

To:
The Commissioner for Bangalore Development Authority, Bangalore Development Authority.
T. Chowdaiah Road, Kumara Krupa West
Bangalore – 560020

Dear Sir,

Whereas you have issued Letter of Award dated..... to M/s....., here in after referred to as the "Service Provider" for software design, Develop and implementation and propose to execute a Service Contract with the said Service Provider who is required to produce a bank guarantee for Rs._____ to secure its obligations to the BDA.

1. We the Bank ..... hereby expressly, irrevocably and unreservedly
   undertake and guarantee as principal obligors on behalf of the Service Provider that, if the BDA declares to us that the services have not been provided according to the Contractual obligations under the contract, we will pay you, on demand and without demur, all and any sum to a maximum of Rs._____. Your written demand shall be conclusive evidence to us that such repayment is due under the terms of the said contract. We undertake to effect payment upon receipt of such written demand.
2. We shall not be discharged or released from this undertaking and guarantee by any
   arrangements, variations made between you and the Service Provider, indulgence to the Service Provider by you, or by any alterations in the obligations of the Contractor or by any forbearance whether as to payment upon receipt of such written demand.
3. In no case shall the amount of this guarantee be increased.
4. This guarantee shall remain valid till the date of completing the contractual obligations under the said Contract.
5. Unless a demand or claim under this guarantee is made on us in writing or on/before the aforesaid expiry date as provided in the above referred Contract or unless this guarantee is extended by us, all your

rights under this guarantee shall be forfeited and we shall be discharged from the liabilities hereunder.

6. This guarantee shall be a continuing guarantee and shall not be discharged by and change in the constitution of the Bank or in the constitution of .....

Bank Seal
Authorized Signature

From the Bank

Appendix – IV - Specimen of Financial Proposal

(This is only for reference. IT Consultancy are requested to enter the Financial Proposal amount in the relevant slot provided in e-portal only.)

Date:_____

The Commissioner for Bangalore Development Authority, Bangalore Development Authority.
T. Chowdaiah Road, Kumara Krupa West
Bangalore – 560020

Sir,

Sub.: Financial Proposal for design and development of a digital platform (Web + Mobile Applications) to support the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA).

We hereby submit our Financial Proposal of Rs._____ (Rupees_____only) for design and development of a digital platform (Web + Mobile Applications) to support the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA).

Sl. No	Activity	Cost	Remark
1	design and development of a post event platform (Web + Mobile Applications) to enhance the "1.5 Million Native Plants Plantation Initiative" led by the Bangalore Development Authority (BDA)		

3	Taxes levied- GST and other taxes[Specify the GST % and HSN (Harmonized System of Nomenclature)		
4	Total cost		

(* % of GST will be applicable as per the slab of the supply period)

The L1 evaluation is only based on the Total cost as proposed above (for techno-commercial evaluation stage)

We have reviewed all the terms and conditions of the Tender Document and undertake to abide by all the terms and conditions contained therein. We hereby declare that there are, and shall be no deviations from the stated terms in the Tender Document.

Yours faithfully,

For and on behalf of ..... (Name of the Service Provider) (Signature of Authorized Signatory) _____

(Name and designation of the Authorized Person)

Service Contract (Draft)

This Agreement is made on the _____ day of the month of _____, 2026, between Deputy Conservator of Forest, Bangalore Development Authority (BDA), T.Chowdaiah road, Kumara Park West, Bengaluru-560 020 (hereinafter called the "Employer") on the one Part and _____ having Registered office at _____ (hereinafter called the "Consultants") on the other Part.

WHEREAS the employer is desirous that the consultant execute work of **“design and development of a post event digital platform (Web + Mobile Applications) to enhance the “1.5 Million Native Plants Plantation Initiative” led by the Bangalore Development Authority (BDA)”. (herein after called the “Services”)** and the employer has accepted the Tender by the Consultant for the execution and completion of such services at a contract price of **Rs. _____ Inclusive of all applicable taxes.**

NOW THIS AGREEMENT WITNESSETH as Follows:

1. In this Agreement, Words and Expression shall have the same meanings as are respectively assigned to them in the conditions of contract hereinafter referred to, and they shall be deemed to form and be read and construed as a part of this agreement.

2. In consideration of the payments to be made by the employer to the consultant as hereinafter mentioned, the consultant hereby covenants with the employer to execute and complete the services and remedy any defects therein in conformity in all aspects with the provisions of the contract.

3. The employer hereby covenants to pay the consultant in consideration of the execution and completion of the services and the remedying the defects wherein the contract price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

4. The following documents shall be deemed to form and be read and construed as an integral part of this Contract, viz:
   I. Letter of Acceptance;
   II. Contractors Tender;
   III. Contract Data;
   IV. Conditions of the contract (Including special conditions of the contract);
   V. Any other Document listed in the contract data as forming part of the contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be Executed in their respective names as of the day and year first above written.

Signed, Sealed and Delivered by the said:
In the presence of:
Binding Signature of the Employer:

Binding Signature of the Consultant: